



## Adam Smith

Plot 212 Miatama  
Maitama District, Abuja, Nigeria

Phone: (0803) 810-1214  
[ASmith@yahoo.com](mailto:ASmith@yahoo.com)

---

### OBJECTIVE

Seeking an IT/Network Engineer position in a company where my skills can be effectively utilized to improve operation and contribute to company profits.

### EDUCATION AND CERTIFICATION

**University of Port Harcourt, Nigeria**  
Graduation: 2006  
Major: Electrical/Electronic Engineering, B.S.

**Koenig Solutions, Deli, India**  
April 2015 – May 2015  
Certification: **Red Hat Certified System Administrator**  
Certificate Number: xxx-xxx-xxx

### COMPUTER & PERSONAL SKILLS

- Excellent written and verbal communication, time management, multi-tasking and problem solving skills, strong team player, self-motivated and able to work independently
- Proficient and working knowledge of Microsoft Windows XP, Windows 10, MS Office 2010/2013, MS Outlook including installation and configuration
- Knowledge of server operating systems including Linux and Windows Server
- Proficient and strong knowledge of LANs, VPNs, WAN, cabling, switches, patch panels etc
- Familiarity with PC support tools including imaging software, malware scanners, anti-virus software, remote control support tools, VBA (MS Access) and OEM diagnostic software
- Strong knowledge of Proxy Servers, Networking Knowledge, Network Design and Implementation, Network Troubleshooting, Network Hardware Configuration, Network Performance Tuning and People Management
- Knowledge of PABX and satellite communication systems and upgrades

### EXPERIENCE

**Uniport Bottling Company, University of Port Harcourt, Nigeria**  
**IT Support**  
**April 2013 – May 2016**

- Installed, troubleshoot and resolved PC hardware and software related issues, ordered necessary supplies and parts to repair malfunctioning hardware

- Loaded software images in PC equipment, added machines to the domain and configured as required
- Installed operating systems including Linux, Windows 7, Windows Vista, and Ubuntu
- Applied operating system patches on a regular basis; by ensuring anti-virus and malware protection is current at all times
- Assisted colleagues with server and network support (i.e. procurement, installation, troubleshooting, patching etc.) as necessary
- Provided assistance with network connectivity issues, phone services, basic troubleshooting, and escalation when required
- Handled installation and troubleshooting LANs, and Crimping
- Provided consultations and online support to customer's problems
- Assisted users with printing related matters including adding printer profiles, new printer installation and setup

**Consultancy, Research and Development Center, Port Harcourt, Nigeria  
Network Engineer**

**February 2009 – August 2013**

- Established networking environment by designing system configuration, directing system installation, defining, documenting and enforcing system standards
- Secured network system by establishing, enforcing and monitoring access
- Maximized network performance by monitoring performance, troubleshooting network problems and outages, scheduled upgrades and collaborating with network architects on network optimization
- Handled category 5/5e network cabling and configuration
- Handled and maintained cloning and setup of desktop systems
- Managed upgrading, expanding, troubleshooting and maintaining network systems and devices

**Idealsurf IT Center, Port Harcourt, Nigeria**

**Network Engineer/Administrator**

**November 2006 – August 2009**

- Protected and monitored network data and performance
- Handled implementation of name solution using WINS and DNS in TCP/IP environments
- Maintained troubleshooting of WAN, Internet connectivity and email systems
- Handled category 5/5e network cabling and configuration
- Provided WAN hardware and software engineering support
- Demonstrated knowledge of network provider services and understanding of SNA implementation principles, routing protocol options and LANs/WAN principles
- Designed, setup and configured complex switching and wireless networking and environments
- Assisted in designing multi-server environments including IP address schemes, DNS, WINS, Ether Channel (Bonding)

**ACOTEC Technologies Internet Cafe, Port Harcourt, Nigeria**

**System Engineer/Network Administrator**

**August 1999 – October 2004**

- Maintained troubleshooting malfunctions of network hardware and software applications, telephones and security systems to resolve operational issues and restore services

- Configured and installed client and server network software applications, operating systems and regular maintenance
- Maintained multi-site network operations, software applications, and operating systems
- Responded to inquiries from staff, and service providers to provide technical assistant and support

**BY: NYORE OSIOBE**

